

Acknowledgment of Country

The Alcohol and Other Drug Consumer & Community Coalition acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of this country and its waters. We pay our respect to Elders past and present and extend this to all Aboriginal and Torres Strait Islander peoples.



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Recognition of Lived Experience

We would like to recognise the individual and collective expertise of those with a lived or living experience of alcohol and or other drug issues. We also acknowledge the emotional labour and vulnerability that is present in this space. We also recognise the work of those who came before us to build the foundations to enable this work to take place.



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Chair's Reflection

On behalf of the Alcohol and Other Drug Consumer & Community Coalition (AODCCC) Management Committee, it is my pleasure to present the 23-24 annual report, to you, the members, stakeholders, supporters, and advocates.

ODCCC

Dear Members,

The AODCCC has over the last 12 months continued to seek out opportunities for change, through education, systemic advocacy, and further development of a sustainable organisation. As a result, not only have we seen a continued growth in our membership but importantly our community and sector profile and the amplified voice of our members. It is with great pride that I reflect upon all the projects and achievements undertaken over the last year.

As always, I would like to thank my fellow committee members who provide unwavering support for the AODCCC ensuring strong governance and strategic direction. To the staff under the guidance of Alex Arpino, for their ongoing commitment and dedication to the organisation its mission and values, particularly in representing the diverse views of our members.

Views that we openly seek out through the several platforms including the member Reference Group which continues to develop and grow.

The AODCCC has continued to increase the number of systemic advocacy initiatives such as submissions, reports and position statements. The following is an example of this important work. In June the AODCCC engaged in the Community Program for Opioid Pharmacotherapy (CPOP), seeking improved consumer engagement and feedback mechanisms with the program, as informed by the membership. Furthermore, the AODCCC was invited to host a consumer feedback panel at the CPOP Conference in June. Three members shared their living experience as a CPOP consumer with prescribers, dispensers and CPOP staff, with a view to highlight positives of

the program and areas that could improve the consumer experience.

Another important milestone has been the development of the AODCCC's Strategic Plan for 2024 to 2027. The draft plan was developed in consultation with members, the Management Committee and staff. The three-year plan outlines the focus of the organisation in five key areas: Beyond Stigma, Systemic Advocacy, Education and Training, Amplifying Voices and Governance and Sustainability.

The service delivery proposal recently submitted to the Mental Health Commission included a focus on providing support to rural and regional WA. In preparation for this important strategy, I am pleased to say that the AODCCC has developed a Memorandum of Understanding with Holyoake which has allowed us to provide online presentations to participants of Holyoake's Community Response Committees in the 5 regions, Kimberley, Midwest, Southwest, Goldfields and Great Southern.

The ongoing challenge of ongoing sustainable funding and full-time operations has not yet been resolved. However, I am confident that the Mental Health Commission is supportive and willing to continue to negotiate a move towards a service agreement which we are hopeful will occur over the coming 6 months.

I look forward to another successful year for the AODCCC, working alongside our members, promoting education and information, challenging systems and processes and the stigma experienced by those affected by alcohol and other drug use.

Carmen Acosta

Chairperson, AODCCC

Mission, Vision & Values

Mission

To promote the interests, education, and welfare of those affected by alcohol and other drug use.



Vision

Community understanding shaped by the voice of people and families with lived experience of Alcohol and Other Drugs.



The following set of values were developed utilising consultation inputs from the consumer and community think tank held in 2018:



Inclusion

We acknowledge the legitimacy of everyone's experience and provide a safespace for diverse views to be shared.



Collaboration

We look for opportunities to bring consumers, family, community, policy makers and providers together for real change.



Accountability

We consult broadly and are open about our intent, activities, and outcomes.



Leadership

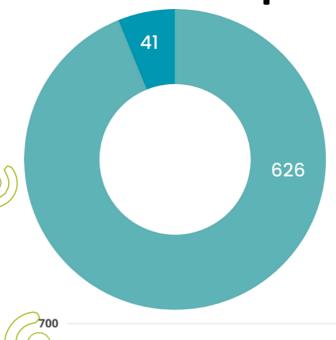
We share bold visions and take courageous steps towards what is needed in the community.



Integrity

We respect and value the different perspectives and experiences of alcohol and other drug use.

Membership

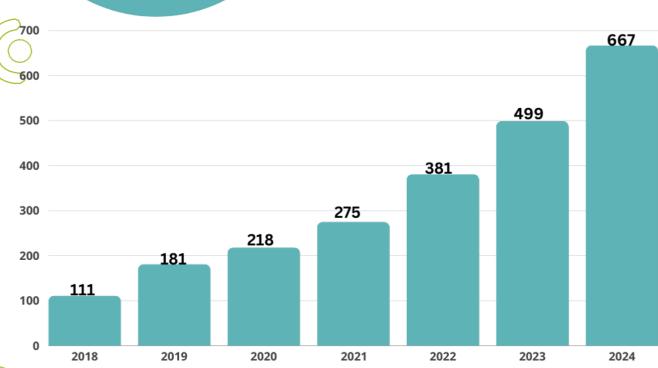


23-24 Financial Year

Total Members: 667

Individuals: 626

Associates: 41





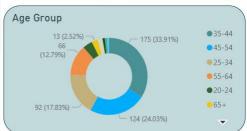
AODCCC has welcomed 168 new members in the 2023-2024 financial year, that is an increase of 56 compared to the last financial year. We have been working tirelessly engaging the community and service providers ensuring everyone has an opportunity to become a member and share their insights and lived and living experience.

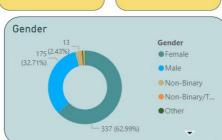
We have continued to engage the community directly and in-reach into service providers, government, and non-government agencies, advertised on social media and attended conferences with a view to advertise and network. Word of mouth continues to play an effective role in attracting membership, we thank our active members for spreading the word about our organisation.

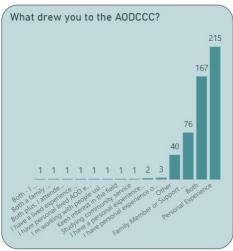
Demographics













Of the **667** members registered in the 23-24 financial year, **516** of these provided their demographic information which enabled us to understand that:

- Majority of members were aged between 35 to 44 years of age.
- **44** identified as Aboriginal and or Torres Strait Islander, **75** as Culturally and Linguistically Diverse and **101** as LGBTIQA+.
- A majority **62.99%** identified as female.

In addition:

- 215 report a personal lived experience of alcohol and other drug use.
- **76** are a family member or significant other of someone impacted by alcohol and other drugs.
- 167 have experienced both.

Majority of members interests in the AODCCC is balanced between supporting the cause, seeking training and obtaining information about the alcohol and other drug sector. Seeking consumer representation opportunities, advocacy and consultation came in at the lowest request.

In addition, demographic information allows us to see gaps in our diversity, ensuring representation from a diverse group of people as reflected in the community, highlighting areas we need to reach out to and make meaningful connections.

A Brief History...

In 2015, the Health Consumers' Council (HCC) was funded by the Mental Health Commission (MHC) to co-ordinate a project to build on the recommendations from the November 2014 Forum, Improving Consumer Involvement in the Alcohol and Other Drug Sector.

An Alcohol and Other Drug Advisory Group (AODAG) comprised of government agencies, not for profit organisations, and consumers was developed to progress this project.

Over time, this group imposed a 50% consumer quorum to ensure the group-maintained consumer led focus and leadership.

The project specifically addressed the following recommendations:

- 1. to develop a common set of principles for engagement.
- 2. outline best practice engagement strategies for the sector.

As a result, a consumer consultant was hired to undertake this work and, the 'Principles and Best Practice Strategies for Consumer Engagement in the Alcohol and Other Drug Sector in Western Australia' was delivered to the MHC in January 2017.

In March 2017 the WA Primary Health Alliance (WAPHA) funded the HCC to support the ongoing work of the AODAG to progress towards incorporation and the development of consumer training. With this funding, the group became the Transitional AODAG.

Additional funding was received from the Western Australian Network of Alcohol and Drug Agencies (WANADA) and broad consultation in relation to these deliverables was undertaken.

In June 2018 the Alcohol and Other Drug Consumer Community Coalition (AODCCC) was formed and Incorporated, the constitutional purpose being, "to promote the interests, education and welfare of those affected by alcohol and other drug use". It was decided that family and significant others were to be recognised as equal consumer members and that an avenue for broader community inclusion was necessary, resulting in the name "Consumer and Community Coalition".

Following the establishment of the AODCCC an interim committee was formed. This committee began to build a membership base and progressed to the 1st Annual General Meeting where a Board of 12 were elected. In January 2019 a small capacity building grant from WA Council of Social Services was received to hold community consultations to submit to the parliamentary inquiry "Alternate approaches to reducing illicit drug use and its effects on the community".

This document was written based on feedback from 80 participants and submitted to the Inquiry Committee in February 2019. Soon after this the AODCCC began funding negotiations with the Mental Health Commission and received funding toward establishment to June 2023.

The delivery of the AODCCC Mission, Vision and Values marks the achievement of successfully meeting the first funding deliverables. June 2020 saw the commencement of recruiting a Development Coordinator and initiated the next stage of operational development for the AODCCC.

20-21 saw the completion of this development, meeting key milestones set out in the MHC funding agreement, with a subsequent contract extension to June 30th, 2023. 21-22 saw the employment of staff, establishment of the AODCCC office at Claisebrook Lotteries House and commencement of the AODCCC Reference Group.

Operational Report

In the 23-24 reporting period, AODCCC continued to engage and amplify lived and living experienced voices in the WA community, provide training, and continue to build our profile as the WA alcohol and other drug consumer peak.

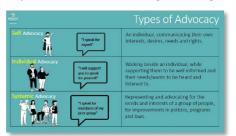


Our focus throughout this fiscal year has been to maintain operational momentum and authenticity through our membership engagements and consultations. We also set out to expand our training opportunities for the members - by the members, with the co-design and launch of our *Youth and Family Support Skills Training*.

We were pleased to see progress in the systemic advocacy space throughout the year. On 31 August 2023, the Western Australian Government committed to establishing new governance arrangements for the mental health and alcohol and other drugs systems as part of a package of reforms associated with the Independent Review of WA Health System Governance (IGR). I was pleased to accept an invitation to represent the AODCCC, on the Mental Health, Wellbeing, Alcohol and Other Drugs Ministerial Advisory Panel; working alongside other sector professionals and lived experience representatives, as an advisory and consultative body that provides direct feedback to the Minister for Health; Mental Health, Hon Amber-Jade Sanderson BA MLA. The panel has a focus on system performance and reform progress. We not only see this as a sign of progress for the community, but at our service level, an acknowledgement of AODCCC's development and role it plays in being a voice for our members. Below are a few other examples of progress made over the fiscal year.

Training

Training continued to be a focus this year with a number of opportunities provided to our membership. Further work was undertaken to our *Upskilling Sessions – Lived and Living Experience Representation Training*, combining our five, individual 30-minute online modules: *Types of Advocacy (Individual and Systemic), Roles and Rates as a Representative, Lived Experience Representation, Attending Meetings, Career Opportunities* into a face-to-face full day session. Our



Systemic Advocate, Vivienne Keeley facilitated the training twice over the year, with positive feedback received each time.



We were excited to partner with *Peer Based Harm Reduction WA*, this year to provide free Naloxone Training to the membership, this training offered practical skills to be able to administer Naloxone safely and give access to



Vivienne Keeley – Systemic Advocate

participants, with the goal of harm reduction and education for our community. We have seen a fantastic uptake of interest for this training and look forward to continuing this important partnership with WA Peer Based Harm Reduction.

In response to a query from MercyCare, we developed a specific training designed to upskill multidisciplinary teams to provide lived experience informed approaches to their clients, impacted by alcohol and other drugs. The training was split into two lived experience perspectives, from a



Alex Arpino (left), Alice Guest (center) with the Mercycare team

young person and a parents view when seeking out supports and provided a comprehensive view of issues impacting families, from current drug trends, access to illicit and prescribed drugs to navigating services and supports. We also provided feedback to service providers on how to offer supportive and culturally secure assistance to young people, families and significant others, as informed by direct lived and living

experience. The training was very well received with some participants reporting it was the most constructive training they had received to date. This training is now available to access on a fee for service basis.

Mental Health First Aid was once again facilitated for the membership on the 2nd and 3rd of August 23, this provided a good foundation for participants to be able to assist individuals, family members, significant others, and the broader community in times of crisis. It also highlighted the intersectionality of alcohol and other drug and mental health issues.

All other training opportunities across the sector continued to be shared through our monthly newsletter. Our monthly newsletter is a consistent source of reputable information, engagement, and training opportunities for the members, with monthly updates sent out as a members exclusive.

Sector Engagement

We had a very active period of sector engagement throughout the year, providing presentations, inviting new memberships and speaking with stakeholders and community members about the systemic issues currently impacting WA. This included presentations to the consumers and staff of several service providers, including Palmerston, Cyrenian, Salvation Army- Harry Hunters, Holyoake, Mission Australia, Consumers of Mental Health WA, WA Sexual Health and Blood-borne Virus Applied Research and Evaluation Network and North Metro Tafe.

We also completed our first road trip to the Wheatbelt
region engaging Holyoake, Headspace Northam,
Wanslea, Wheatbelt Community Legal Centre and Kaata-Koorliny Employment & Enterprise
Development Aboriginal Corporation (KEEDAC).

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Tung Le, Juanita Koeijers, Andrew Vagg, Alex Arpino WAPSN Conference 2024

We were pleased to accept an invitation to participate in the Western Australian Peer Support Network (WAPSN)
Conference in May 2024. We facilitated a Peer Work in Alcohol and other Drug Services panel. This was a fantastic opportunity to bring forward the experiences and insights of peer workers in the alcohol and other drug sector and highlight some unique challenges in the role. We also explored what has changed over the years, as we progress in professionalising and empowering those with a lived and living experience to step forward and engage in this much needed workforce.

On December 13th, 2023, we were pleased to invite *Wungening Aboriginal Corporation* to present to the

AODCCC members as part of our Guest Speaker Session. Their team gave an overview of a new treatment program, *Ngalla Wirrin Wungening*, a consumer led program that focusses on 3

principles, Aboriginal Ways, Flexible Services, Authentic Connections with a strong emphasis on person centered practice. It was a great example of treatment options informed by lived and living experience that champions the consumers' needs and ability over rigid funding related outcomes. We were grateful for their time.



Systemic Advocacy

Earlier in the year AODCCC engaged the Western Australian Community Pharmacotherapy Program (CPOP), advocating for improved consumer engagement and input for those accessing opiate replacement therapies. There were some very constructive conversations had, which led to AODCCC's inclusion in the 2024 CPOP conference, 3 AODCCC members presented to clinicians, prescribers and dispensers. This was a highlight at the conference and provided the attendees with authentic feedback and suggestions as to what can be done to improve service access for consumers.



We were pleased to also hear of the inclusion of 2 consumer representative positions (one from AODCCC and another from WA Peer Based Harm Reduction) on the Opioid Pharmacotherapy Recruitment and Advisory Committee (OPRAC) meeting, which will allow consumers accessing CPOP to have direct influence and input into the way the program is being run.

We reached out to our youth members this year for a consultation in response to the state governments proposed Youth Action Plan 2024-2027, this resulted in a well-informed submission ensuring alcohol and other drugs supports are present in the new plan with an emphasis on family and community engagement.

Our commitment to addressing stigma is an ongoing mission, and this year we added a *Beyond Stigma* section to the AODCCC website. This provides a summary of the impact of stigma on our community, challenges the assumptions and stereotypes often associated with alcohol and other

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drug use and offers a range of quality resources to be informed and address stigma head on. We have also established a story sharing platform for our members to provide some insight into their journey with the task of humanising the alcohol and other drug experience and the sharing of wisdom.

Our 23-24 Annual Membership Survey report was published in October 2023, our second large scale membership survey, capturing the memberships current views and needs to

inform our systemic advocacy. We also released the survey for the 24-25 financial year which was co-designed, with another comprehensive report to be released in 24-25. We saw a significant increase in engagement this year, up by 107% from 2023, with 87 members completing the survey. This information will guide our advocacy initiatives for the 24-25 financial year and will continue to be a source of engagement and one of many opportunities to maintain our authentic grass roots informed organisation.



The AODCCC Reference Group continues to flourish with the second and third generation of

representatives in place and engaging well, while continuing to contribute to AODCCC operations and maintain authenticity as a grass roots organisation. We were thrilled to be able to work collectively to produce our 24-27 Strategic Plan over a series of consultations. I would like to personally thank all the representatives

for their contribution and commitment to our cause.

And finally, I would like to thank my team for their tireless commitment to ensuring our three day a week operation does all it can to provide a voice for our members, to the Management Committee under the leadership of Carmen Acosta and all AODCCC members and stakeholders.

And for those of you that have donated funds to support the organisation this year, your commitment not only provides us with much needed funds but inspiration and gratitude for the team and helps us to keep moving forward.

AODCCC Alcohol and Other Drug Consumer & Community Coalition Strategic Plan 2024-2027

AODCCC Membership

2023-2024

Alex Arpino

Development Coordinator, AODCCC



Treasurer's Report

AODCCC's finances are audited annually. The audited financial statements including the auditor's report are presented to members at the Annual General meeting and submitted to funders as a part of the acquittal process.



I am pleased to present the financial statements of the Alcohol and Other Drug Consumer & Community Coalition (AODCCC) for the year ended 30 June 2024.

Throughout the year, I have reviewed the monthly reports prepared by our accountant and reported to the board on an ongoing basis.

Chassey Davids of Australian Audit issued an unqualified audit opinion on 31 October 2024 confirming that the financial statements give a true and fair view of Alcohol and Other Drug Consumer & Community Coalition (AODCCC) assets and liabilities as of 30 June 2024, and income and expenses for the year.

Alcohol and Other Drug Consumer & Community Coalition (AODCCC) recorded a surplus of \$8,047 for the 2023-2024 financial year, which saw the net position from a deficit of \$3,689 at 30 June 2023 to \$4,358 at 30 June 2024. In concluding that Alcohol and Other Drug Consumer & Community Coalition (AODCCC) on 30 June 2024, Australian Audit have confirmed our view that the net assets are sufficient to sustain operations through the coming year.

Alcohol and Other Drug Consumer & Community Coalition (AODCCC) received the MHC funding for 2024-2025 financial year operation in July 2024 which be appropriately reflected in the financial statements for the year ended 30 June 2025.

Jahan Hossain CA Treasurer, AODCCC





Annual Financial Statements

Alcohol and Other Drugs Consumer and Community Coalition Incorporated (AODCCC) Statement of profit or loss and other comprehensive income For the year ended 30 June 2024

	2024	2023
	\$	\$
Revenue		
Grant Income	213,242	200,000
Donation	2,177	100
Other Revenue	5,870	563
Total revenue	221,289	200,663
Expenses		
Administration expense	(25,940)	(27,491)
Employee benefits expense	(171,589)	(161,370)
Rent expense	(11,821)	(11,463)
Depreciation and amortisation expense	(1,811)	(2,572)
Other expenses	(1,941)	(1,901)
Finance costs	(140)	<u></u> -
Total expenses	(213,242)	(204,797)
Surplus/(deficit) for the year	8,047	(4,134)
Other comprehensive income for the year	. — — — — — — — — — — — — — — — — — — —	(2)
Total comprehensive income for the year	8,047	(4,134)

Alcohol and Other Drugs Consumer and Community Coalition Incorporated (AODCCC) Statement of financial position As at 30 June 2024

	Note	2024	2023 \$
Assets		ş	ş
Current assets			
Cash and cash equivalents	2	31,264	5,888
Trade and other receivables		1,013	
Prepayments	3	858	3,754
Total current assets	-	33,135	9,642
Non-current assets			
Property, plant and equipment	4	6,886	8,697
Total non-current assets		6,886	8,697
Total assets		40,021	18,339
Liabilities			
Current liabilities			
Trade and other payables	5	11,823	9,384
Employee benefits	6	17,082	12,644
Revenue received in advance	7	6,758	-
Total current liabilities		35,663	22,028
Total liabilities		35,663	22,028
Net assets/(liabilities)	=	4,358	(3,689)
Equity			
Retained surpluses/(accumulated deficits)	-	4,358	(3,689)
Total equity/(deficiency)	=	4,358	(3,689)





Carmen Acosta- Chairperson

Carmen Acosta has 30 years of senior leadership and management experience across both the private and not for profit sectors. During this time Carmen has worked across several different areas including disabilities, homelessness, youth, alcohol/drugs, family/children's, mental health, domestic violence, employment/training, and community legal across WA including both rural and remote. Carmen has managed the establishment, delivery and continuous quality improvement of many new and innovative services and multidisciplinary teams. She has a particular skill set in strategic, operational, financial and

contract realignment; quality frameworks; the research, evaluation, and assessment of community services. Carmen is also a seasoned board member having previously sat on the board of two WA peak bodies WAAMH and WANADA.



Matt Ryan – Vice Chairperson

Matt holds a Bachelor of Arts and Science degree in Behavioural Science. He is a Sector Policy and Project Officer with the Western Australian Network for Alcohol and Other Drug Agencies (WANADA). Previously, Matt worked at the Solid Steps modified therapeutic community (TC) at Casuarina Prison and worked in various roles at a residential TC. Matt brings his passion about social justice, human rights and the deconstruction of stigma associated with Alcohol and Other Drug use to his role as Vice Chairperson of the AODCCC. His lived experience with Alcohol and Other Drugs, positions him as an advocate for the

voice of Alcohol and Other Drug consumers and the community that surrounds them, to be included in all decision-making processes that affect their choice, life and wellbeing.



Kirsty McGeachy – AODCCC Secretary

Kirsty has a Bachelor of Social Science and Graduate Certificate in Developmental Trauma and is in her final year of Social Work. She has 13 years' experience working in drug and alcohol, justice, and homelessness. Kirsty is passionate about early intervention, accessibility, and policy change for those effected by drugs and alcohol, mental health, and trauma. Kirsty's current role is Coordinator Accommodation and Tenancy Support, MercyCare.



Jahan Hossain - Treasurer

Jahan (JWH Director, CA SMSF Specialist, DFP, B. Bus Registered Tax Agent, Registered SMSF Auditor) is a Chartered Accountant with 17 years professional practice experience in various organisations. He has been successfully operating a consulting practice specialising in Self-Managed Superannuation Fund. He is a registered Tax Agent and ASIC registered Self-Managed Superannuation Fund Auditor. He is conscientious and a self-motivated finance professional with extensive experience in various client-centred environments. Jahan is

passionate about helping others and is committed to the AODCCC meeting the needs of consumers and the community at large, with good governance and strong financial acumen.



Francis Lee – Committee Member

Francis Lee is a medical director with 14 years of experience in the healthcare sector across Australia. He has devised and implemented key clinical and corporate strategies that have enhanced healthcare service delivery, governance, safety and performance in organisations. His collaborative and resourceful leadership style enables him to cultivate strategic alliances and build sustainable healthcare systems across sectors. Francis has worked as a clinician and manager in both the public and private sectors, and he has a

deep understanding of the challenges that consumers and their families face. He has a strong commitment to providing quality care to people experiencing alcohol and other drug challenges, and he is passionate about advocating for the rights of consumers and their families affected by issues as a result of alcohol and other drugs.



Stephanie Reeves – Committee Member

Stephanie Reeves is a dynamic leader with 10 years of management experience in the disability and not-for-profit sector. She has effectively led large projects including the service development, launch and successful ongoing performance of clinical services across multiple organisations. Stephanie is experienced in change management and organisational culture, including in building resilient teams. She has strong experience in governance, having led teams in the highly regulated National Disability

Insurance Market for several years. Stephanie has a lived experience of domestic abuse and complete survivor advocate work



2023/24 Staff



Alex Arpino – Development Coordinator

Alex Arpino comes with 23 years of frontline alcohol and other drug (AOD) service delivery experience, having held positions from AOD Residential Rehabilitation Worker through to Case Management and Counselling, into Management and Senior Leadership positions. Alex is a qualified Community Services Worker, Youth Worker, Trainer, and Assessor (TAE40116), an experienced Group Facilitator and has worked in Capacity Building, specifically delivering Mental Health First Aid and Suicide Prevention

Training. Alex seeks to empower the voices of AOD consumers, families, significant others, and the community at large, with the task to address stigma, and draw out the vast experience and wisdom in the community.



Vivienne Keeley - Systemic Advocate

Vivienne has over 18 years of WA Alcohol & Other Drug sector experience and holds a degree in Behavioural Science. She has demonstrated skills in front line service delivery and evidenced professional leadership abilities. Vivienne enjoys community capacity building, advocacy and developing collaborative relationships. She is committed to maintaining supportive, empowering, and inclusive environments that ensure high level respectful relationships both individually and with communities. Vivienne believes ALL people who have a lived and or living experience of Alcohol & Other Drugs, and the communities

they live in, should have the opportunity, and supports to experience positive health and wellbeing.

Brooke Reeves- Communications and Administration Officer



Brooke has a professional background in hospitality, management and a Bachelor of Science in Health Promotion. She has volunteer experience with WA Country Health Service in the delivery and management of Alcohol and Other Drug research and support services, around the Leavers WA celebrations in the Southwest. Brooke is passionate about a holistic approach to health and empowering people to improve their wellbeing. Her passion is driven by her lived experience combined with an interest in the Alcohol and Other Drug

sector from her academic and volunteer background. She aspires to help make a positive difference to people's lives through her work.





Thank You



The AODCCC Management Committee would like to thank the Mental Health Commission of Western Australia for their ongoing support and funding, we simply could not have done it without you.

We wish to thank the ongoing support and encouragement received from our members, advocates and the many people across sectors that have enabled our progress to date.

To those with a personal lived and living experience of alcohol and other drug use, who have long been advocating in this space, we acknowledge your courage and commitment.

Thank you,

AODCCC



